

Elite World Club

Terms and Conditions

- Once you enroll in membership program via clubcard.eliteworldhotels.com.tr, in order to activate your account, you must click the link in the activation e-mail sent to the e-mail address submitted during signing up.
- A physical card shall not be sent. Virtual membership details shall be sent to the e-mail address.
- Members must accommodate in Elite World Hotels & Resort hotels to earn points.
- Points cannot be earned for expenses other than accommodation.
- Members earn points for the payments for other services they receive from the hotel. Members cannot earn points from services they purchase from the third parties providing service within the hotel.
- Members earn points for their room and extra expenses. They cannot earn more points for more than one room during a single stay.
- Members earn points over the payment they make on their own. They cannot earn points over the payment the guests in the room make.
- Members shall have the right to earn points for their booking eligible for earning points as per the conditions which shall be determined by Elite World Hotels & Resort.
- Members cannot earn points for the following bookings:
 - bookings via travel agencies;
 - bookings with special discount packages and promotional sales that are made using channels other than clubcard.eliteworldhotels.com.tr;
 - meeting and wedding ceremony organizations;
 - special banquets;
 - group stays.
- Members can use the earned points to make a booking only on eliteworldhotels.com.tr.
- No points will be earned from the bookings made using the earned points.
- Members shall have the right to object to the points earned but not transferred to their accounts and may execute this right within one year following their stay.
- Earned points cannot be transferred to other accounts.
- Earned points shall be deleted if not used for two years after the earning date.
- Membership tier shall be demoted to a lower category in case of failure to reach the required number of stays in two years.
- Elite World Hotels & Resorts may amend program regulations, rules, rewards, and reward tiers with or without prior notification.

ELITE WORLD CLUB

General Terms and Conditions

- Enrollment in program is free of charge and available to individuals residing in countries that legally allow participation in frequent accommodation programs. Enrollment in and application to Elite World Club membership is not available to the member or applicant if prohibited by the laws of their country of residence.
- Eligible individuals within the legal age limit who stay overnight at participating properties can enroll in Elite World Club membership.
- Elite World Club program membership and privileges are offered at the sole discretion of the Elite World Group.
- Elite World Club program has no predetermined termination date and may continue until Elite World Group decides to terminate Elite World Club at any time, with or without notice. Members will be eligible to use the reward from the date Elite World Club membership expires until the expiration date specified individually for each reward.
- Elite World Hotels reserves the right to add, change, remove or otherwise modify the Elite World Club program, rules and regulations, terms and conditions, procedures, rewards and promotions/conditions, opportunities, reward or reward tiers at any time without notice and without prior consent of members or any obligation to compensate or indemnify members. This means that Elite World Group has the right to make changes affecting, but not limited to, travel partner collaborations, rules and procedures for the redemption of benefits, ongoing availability of rewards, blackout dates, room availability, type of benefits and special offerings.
- Elite World Hotels reserves the right to discontinue Elite World Club membership of the members who are determined to use the Elite World Club program in a manner not in compliance with these Terms and Conditions or who intend to misuse the Elite World Club program or any of the Elite World Club program benefits offered, including, but not limited to, reward reimbursement or redemption. Elite World Hotels also reserves the right to discontinue the membership of members who are determined to display inappropriate behaviors or attitudes, or act in a manner inconsistent with local or federal laws, rules or resolutions.
- Discontinued membership may result in the revocation of rewards and privileges. In addition to the discontinuation of the Elite World Club membership, Elite World Hotels reserves the right to take appropriate administrative and/or legal actions, including criminal proceeding, as it deems necessary in its sole discretion.
- Any interpretations of the Elite World Club Terms and Conditions are at the sole discretion of the Elite World Group.
- Elite World Club members are responsible for informing Elite World Group about any address changes.

- Certain Elite World Club benefits and services are designated for all members; however benefits and services offered by participating hotels may vary.
- Elite World Hotels shall not be liable and assumes no liability for changes or interruption in partner products or services that may affect the Elite World Club program. Elite World Hotels reserves the right to restrict membership benefits and overnight stay points on conditional room rates. Conditional room rates are set by Elite World Hotels and may be deemed non-conditional at any time, without prior notice.
- Elite World Hotels and Elite World Club shall not be liable for requests or messages lost in the mail. Elite World Hotels shall not be liable for and reserves the right to correct any pricing or typographical errors, errors in descriptions or errors related to participating properties and partners.
- Elite World Hotels provides the Elite World Club program "as is" with this and other materials, other services and products and expressly waives, to the fullest extent permitted by the applicable law, all warranties of any kind, express or implied, including, but not limited to, warranties of merchantability, design, accuracy, competence, qualification, fitness, capacity, integrity or availability. Members agree that Elite World Hotels does not represent, warrant or guarantee that the Elite World Club program or all such other products and services shall be uninterrupted, or free from defects or errors, or that defects shall be corrected or changes shall be applied. Under no circumstances shall Elite World Hotels be liable for any damages whatsoever, including, but not limited to, incidental, special or consequential damages arising in connection with Elite World Club or any other product or service, even if Elite World Hotels or an Elite World Hotels representative has been notified of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages related to such issues, so such exclusions may not apply. Where Elite World Group is held liable for any damages related to such issues, the member's sole and exclusive remedy shall be limited to a refund to the member of the amount which was paid by the member to the entity held liable, for the service or product offered by such entity. Member hereby waives any and all rights associated with bringing any claim or action with respect to any such issue in any court within two years after the first occurrence of the type of activity, event, condition or deficiency that forms the basis of such claim or action.
- Each member of the Elite World Club program is deemed to have agreed to all e-mail and SMS notifications from Elite World Hotels.
- Elite World Hotels has the right to request the member's membership card and ID with photo at any time during the accommodation.